

Quality Policy Statement

Policy Objective

Encyclis is committed to providing products and services to our clients that meet or exceed their expectations. We recognise the responsibility that our clients and stakeholders place upon us and we are dedicated to deliver on all applicable requirements. We will achieve this by:

- Having in place a robust, responsive and effective Integrated Management System consisting of policies and procedures that provides a framework to ensure we meet quality objectives and deliver our business aims and commitments.
- The structured use of robust procedures and continual improvement to ensure we meet our client and stakeholders needs and expectations.
- Establishing a culture that focuses on training and empowering our people to become industry leading in their roles, apply good practice and prevent the occurrence of non-conformances.
- Using clear indicators to measure performance, drive continuous improvement and regularly review quality performance.
- Liaising with external providers and customers to facilitate the best possible products and services and quality practices.
- Making informed decisions based on sound reliable data, lessons learnt, risk assessment and industry good practice.
- The robust communication of lessons learnt and best practice to help drive continual improvement.

Our overall approach to Quality Management is contained within the Integrated Management System and is driven by leadership at all levels through development, execution and operations.

Responsibilities

Encyclis Senior Management is responsible for establishing the overall policy for the organisation by ensuring that effective resources, arrangements, and management controls to deliver these requirements are established and implemented across the development, execution and operations of the organisation.

Continual Improvement

Encyclis is committed to engaging with clients and stakeholders to ensure it continually improves its quality performance. The policy will be communicated to its employees, supply chain partners and relevant interested parties and will be reviewed periodically.

Signed



Owen Michaelson, CEO
For and on behalf of the Encyclis Senior Management Team
Date: Jan 2025